**Information Centre
for Health and Social Care**

**Providing the User Interface
for the
Secondary Uses Service**

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**The new Health and Social Care Information Centre**

- Launched as a statutory body on 1st April 2005 to:

- Coordinate and streamline the collection and sharing of data
  – Make information more accessible
  – Reduce the burden of information collection
  – Strengthen the capacity for informed decision making

## High Level Benefits

- More time for the front line to concentrate on providing care and less time on data collections
- Enabling informed decisions about quality and effectiveness of health and social care through more accurate, credible data

- Improving access through targeted views of the information for public, patients, clients, professionals, managers and politicians

- Improved planning and management through access to relevant business information, e.g. statistics, performance and quality, national information on benchmarks and trends

## Reducing the Burden by:

Reducing the number of central returns through

- Developing the Secondary Uses Service to be "locally useful"
- Coordinate collections on behalf of whole system
- Reviewing the current burden placed on local health communities
- Relieving the frontline with targeted data collections using Omnibus Survey

**Increasing Trust through working closely with the front line to develop:**

- The Secondary Uses Service as the single data source

- Robust data standards, definitions and improved data quality

- A "one stop shop" web portal providing

  - Navigation and help on appropriate use of information

  - Access to all available information

  - Feedback to central sources of information to improve data quality

**Supporting service users, care professionals and managers in making informed decisions through:**

- The continual updating and improvement of the 'one stop shop' web portal
- The improved publication of information in conjunction with the Department of Health
- Supporting clinical audit through the National Clinical Audit Support Service
- Developing tools to support both policy implementation and local 'business' requirements

## Secondary Uses Service - SUS

- Supporting the NHS in collecting and analysing information, monitoring health trends and making the best use of clinical and other resources

- … use of information for purposes other than direct medical care

## Example applications

Supporting standards and performance monitoring and improvement, commissioning, research, epidemiology

- **Payment by Results**
- **Access and Choice**
- **Clinical Audit**
- **Healthcare Commission**
- **Public Health**
- **Patient safety**

## Content

- **What data?**
  - **Person-specific data, eg demographics**
  - **Person-specific activity data**
  - **Other Person-specific data**
  - **Derived and Support data**
- **From what source?**
  - **Data from all providers**
  - **Data from non-health organisations (eg ONS)**
- **For how long?**
  - **Load historic data**

## Services

- Abstraction of data

- Pseudonymisation

- Processing of data

- Reporting

- Analysis

- Tools

## Principles for reporting

- There will be one (national) logical data warehouse

- Each LSP will have their own regular management reporting as part of their core product set

- There may, from the national data warehouse, be physical data marts for different user types / different geographic areas (although these could still be situated nationally)

- Where possible, a common approach to tools will be agreed

## SUS version 1 - 2005

- Continuation of the NHS-Wide Clearing Service with all datasets
- Load of NWCS historical data
- Availability of extracts and the supporting eDQRS service
- Support for PbR dataflows
- Provision of demographic information from the Personal Demographics Service
- Single-sign-on

## SUS Stage 5

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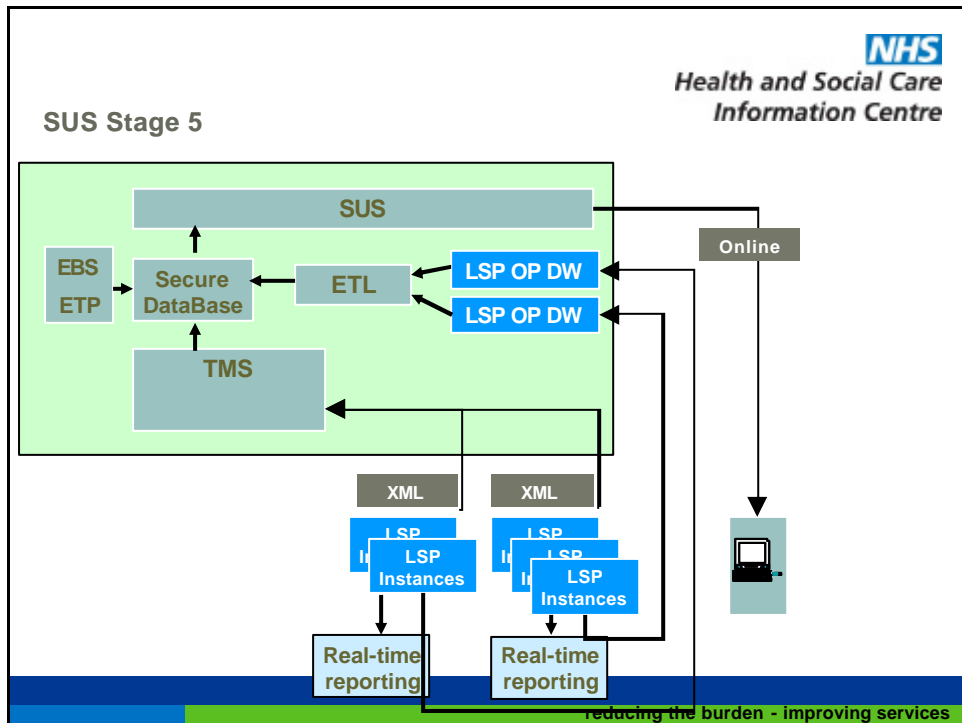
## IC role in SUS

- Defining user requirements and managing priorities – acting as proxy for the NHS and Social Care 'customer'
- Developing value add tools and services for users
- 'Guardianship' of the data
- Support (user groups), communications and helpdesk service
- Data quality monitoring and support for improvement

**Website addresses:**

- **IC – www.ic.nhs.uk**
  - **Enquiries: 0845 300 60 16**
- **SUS – www.npfit.nhs.uk/programmes/sus**